



## ZANZIBAR BUREAU OF STANDARDS (ZBS)

### 1. INTRODUCTION

The Zanzibar Bureau of Standards (ZBS) is a public institution established under Section 4 of the Zanzibar Standards Act No. 1 of 2011. Its mandate is to develop, promote, and enforce standards to ensure the quality, safety, and reliability of products and services in Zanzibar. ZBS plays a critical role in protecting consumers, promoting fair trade, and supporting industrial growth, thereby creating a conducive environment for local and foreign investors.

### 2. VISION AND MISSION

**Vision:** *To be among the global best performers in providing highly respected standardization and quality assurance services.*

**Mission:** *To develop and promote product standards and quality assurance services that build confidence among manufacturers, traders, and consumers while strengthening Zanzibar's economy, public health, and safety.*

### 3. STRATEGIC IMPORTANCE OF ZBS TO INVESTORS

ZBS ensures that all products entering or manufactured in Zanzibar meet National Standards or Internationally recognized Standards. This guarantees investors a predictable regulatory environment, reduces risks associated with substandard products, and promotes market competitiveness.

By aligning Zanzibar's standards with global practices, ZBS makes it easier for investors to access regional and international markets.

### 4. CORE FUNCTIONS OF ZBS

- a. Developing and updating national standards aligned with international frameworks.
- b. Conducting quality control, assurance, and certification for products and services.
- c. Providing facilities for testing, calibration, and examination of commodities and production processes.
- d. Collaborating with local and international institutions to promote standardization.
- e. Recognizing accredited laboratories and quality improvement organizations.
- f. Conducting market surveillance to eliminate substandard products.

### 5. KEY SERVICES OFFERED BY ZBS

#### 5.1 Standard Development.



ZBS develops national standards through a consultative and consensus-driven process involving technical committees from various sectors. These standards support quality, safety, and environmental protection while enhancing innovation and competitiveness.

## **5.2 Product Certification**

ZBS operates two major product certification schemes: the Product Certification Scheme and the Tested Product Certification Scheme. Both ensure that products meet the required standards before being placed on the market.

### **Advantages of ZBS certification include:**

- i. Increased consumer confidence in certified products.
- ii. Protection of manufacturers from competition with inferior products.
- iii. Market recognition through the ZBS Standards Mark of Quality.
- iv. Enhanced competitiveness in regional and international markets.

## **5.3 Inspection Services**

ZBS conducts inspection of imported and locally produced goods through Destination Inspection (DI), Pre-export Verification of Conformity (PVoC), and Market Surveillance schemes.

## **5.4 Testing Services**

ZBS operates accredited laboratories that provide chemical, physical, and microbiological testing to ensure compliance with international and Zanzibar standards.

## **5.5 Training and Consultancy**

ZBS offers capacity-building, training, and tailored advisory services to help investors and businesses comply with required standards and implement best practices.

## **6. REGULATORY FRAMEWORK**

- i. Zanzibar Standards (Product Certification) Regulations, 2014
- ii. Zanzibar Standards (Compulsory Batch Certification of Imports) Regulations, 2014
- iii. Zanzibar Standards (Tested Products) Regulations, 2014
- iv. Zanzibar Bureau of Standards (Fees and Charges) Regulations, 2022

## **7. WHY INVESTORS SHOULD ENGAGE WITH ZBS**

- a. Ensures access to a safe and competitive market environment.
- b. Enhances brand reputation through certified quality.
- c. Reduces risks related to product recalls and non-compliance penalties.
- d. Improves operational efficiency through standardization.
- e. Facilitates access to regional and international markets.

## **8. PROCEDURES FOR ACCESSING ZBS SERVICES**



- i. Identify the required service (testing, certification, inspection, standard purchase, etc.).
- ii. Prepare required documentation (business license, product specifications, test reports, etc.).
- iii. Submit application online or at the ZBS office.
- iv. Make payment according to the applicable fees and charges.
- v. ZBS conducts inspection, testing, or evaluation as necessary.
- vi. Receive certification, test report, or advisory outcome.
- vii. Implement follow-up recommendations where applicable.

## **9. MARKET SURVEILLANCE AND CONSUMER PROTECTION**

ZBS conducts routine and surprise inspections in the market to ensure that substandard, counterfeit, or unsafe products are removed from circulation. This protects consumers and ensures fair competition for investors operating legally and ethically.

## **10. CONCLUSION**

The Zanzibar Bureau of Standards is a strategic partner for investors seeking to enter or expand within the Zanzibar market. Through its robust quality assurance systems, internationally aligned standards, and investor-friendly framework, ZBS ensures a safe, competitive, and reliable business environment.

## **OUR CONTACT**

For more information, please don't hesitate to contact us through the following address

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